



Webinar

Improving the Productivity of Call Centers with Call Center Staffing Optimization

Speakers



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About This Webinar

Join Cresco and FICO on this interactive webinar to learn how Call Center Optimization can improve customer service levels while reducing operational costs – A challenging task faced by many companies and solved using FICO technology. In this session, you will learn how call centers can be optimized leveraging optimal staffing schedules, machine learning and advanced data science skills.

Date: 14 SEP 2022

TIME: 11:00 AM – 12:00 PM (Central Time)

Register Now!

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